

ENGAGING FOR SUCCESS

Specialist in house workshops and support

Our experience of providing specialist, in-house support covers a diverse range of issues and settings, for example:

Themed workshops and facilitation on specific aspects of workplace innovation including self-organised teams, continuous improvement, role development for line managers and employee engagement.

In house support to engage Boards, managers and employees in improvement and innovation including time-out sessions on workplace innovation, culture change and employee engagement.

Engagement Dialogue, enabling small peer groups of employees to identify opportunities for improvement and innovation by drawing on their knowledge and experience.

Large Scale Change Conferences designed to engage substantial cross sections of organisations around an agenda for change and innovation. Our innovative methods ensure that the in-house events we facilitate are stimulating, effective and engaging.

Contact us

Workplace Innovation Limited

Telephone 0115 933 8321

Email peter.totterdill@ukwon.net

www.workplaceinnovation.eu



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About Workplace Innovation Limited

Workplace Innovation is an ethical research and consulting company specialising in sustainable organisational change through employee engagement. Our aim is to improve organisational performance and working lives through inclusive dialogue and by releasing the creativity of employees. **Workplace Innovation** is part of the *UK Work Organisation Network (UKWON)*, a not for profit coalition of employers' organisations, professional bodies, trade unions and universities. UKWON's remit is to promote the development and dissemination of new forms of work organisation through greater awareness, research and policy advocacy.

Our Executive Management Team is led by **Professor Peter Totterdill**, an internationally acknowledged expert on employee involvement and participation, a consultant, a policy advisor to governments and the EU, and a speaker with extensive experience of workplace development and change. He is also a member of the MacLeod Review *Guru Group* on employee engagement. Peter is supported by:

Rosemary Exton who has extensive experience in the NHS as clinician, a Director of the Royal College of Midwives, trade union representative and manager. She has extensive experience of staff involvement and complex change initiatives. Rosemary has worked with UKWON for the last ten years as a Director, facilitator, consultant and researcher and has particular expertise in entrepreneurial behaviour within large organisations.

Robert Parrington, an experienced entrepreneur with over 20 years' experience in starting, developing, and financing businesses in the retail and service sectors. He now leads business development and project management activities for **Workplace Innovation**.

Robin Reece-Crawford, our theatre animateur and facilitator. **Workplace Innovation** makes extensive use of forum theatre and other arts-based methods to stimulate engagement, dialogue and productive reflection leading to organisational innovation and improvement.

Dr Gillian Shapiro, a highly experienced consultant and executive coach specialising in supporting organisations and their leaders develop successful approaches to employee engagement, inclusion and diversity.

We also work with a wide range of delivery partners with whom we have established effective and trust-based relationships over several years. Recent collaborators include experts from **Acas**, **CBI**, **Danish Technological Institute**, **Institute of Business Ethics**, **Kingston University** and the **Universities of Bath** and **Exeter** plus several independent **Associates** with whom we have tried and tested relationships. CVs are available on request.

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What they say about us

“Our collaboration with Professor Totterdill and his colleagues proved to be inspired. Professor Totterdill filled the role of Masterclass facilitator with what seemed like effortless ease, thanks to a thorough grasp of the subject matter, a warm and engaging style of interacting with the audience, and a thoroughly professional approach to planning and preparation. “

Lucy Fallon-Byrne, Director, National Centre for Partnership and Performance, Ireland

Peter’s experience in effectively facilitating diverse groups in a Change Conference setting was evident. All aspects of the facilitation focused on fostering the *active participation* of attendees. Utilising diagonal, silo and working group seating arrangements for discussion and action planning was particularly effective in optimising the interest and enthusiasm of participants throughout the day. Most important was the emphasis on developing working groups to take the change agenda forward and report on it. The team were professional, flexible, supportive and reliable.

Gwen Moore, Co-ordinator, VEC National Partnership Forum, Ireland

“Peter Totterdill has a creative and innovative proposition around change management that involves forum theatre and expert facilitation. He and his team delivered an outstanding event for our communications community that engaged them in the topic of change. During the session, actors presented a very engaging play about a company going through change. Between each of the scenes of the play, the audience could ask the characters questions, coach them to behave differently towards one another and explore what they could do as communications professionals to help the characters succeed. This way of learning is hugely engaging and Peter clearly has a wealth of knowledge and experience to offer on the topic. I highly recommend Peter and his team to anyone wanting to inspire and educate people about how to manage change well in organisations.”

Sharon Darwent, Head of Employee Engagement, BT.

“I have worked with Peter over a number of years, most recently in an Acas sponsored project in the East Midlands helping organisations introduce high performance work practices based on cooperation. Peter led the exercise. He is excellent in his range of knowledge on best practices across Europe and how they can be implemented. He is practical especially in working with companies and employees. He is a very good, participative seminar and workshop leader able to get the best out of people with everyone contributing.”

John Purcell, Professor of HRM, University of Warwick

“I can firmly recommend Peter's work in developing leadership capability and broader employee engagement insight.”

Dave Newborough, Head of Employment Relations, E.ON UK

“Peter is an excellent facilitator and leader, ensuring everyone is involved and clear about tasks and outcomes.”

Elizabeth McGuirk, Chief Executive, Broxtowe & Hucknall PCT

“Professor Totterdill has proven himself as an internationally renowned expert in the area of workplace innovation by giving keynote speeches in Korea at international workplace innovation conferences consecutively in 2008 and 2009. We appreciate his big contribution to disseminate the concept of workplace innovation in Korea.”

Dr Jae-Ho Keum, Director, Korea Workplace Innovation Center, Seoul

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